



A healthy business culture?

0	1	2	3	4	5
We fire-fight each problem. No time is spent analyzing root causes.			We look for patterns and identify root causes to solve problems. Band-Aid solutions are not permitted.		
0	1	2	3	4	5
When issues are discussed, the people who have the most information about the issue are not consulted.			We make decisions based on input from the people who have the most knowledge.		
0	1	2	3	4	5
Our people are not aligned in how they spend their time and who/ what they support. People blame each other for poor results			Although individuals may have different views, these views combine into an organization with clear goals and direction.		
0	1	2	3	4	5
People gossip about each other instead of confronting individuals constructively.			People speak directly and constructively with each other to resolve conflict.		
0	1	2	3	4	5
It seems like I get a new task to accomplish every other day, and I am never sure what I am working towards.			When given a new task, my management makes clear to me the tools and paths that are viable for accomplishing the task		
0	1	2	3	4	5
We never receive rewards, thanks, gifts, or incentives for success			Success is rewarded promptly and publicly with both tangible and intangible gifts, as appropriate		
0	1	2	3	4	5
People are not held accountable for poor performance. Those of us with proven results are rated the same as those who do not contribute.			People are held accountable for their actions and poor performance. If performance does not improve, further action is taken.		
0	1	2	3	4	5
The only support we get from our leadership are a few public speeches.			The organization is clearly aligned with our goals and priorities. Resources are considered and allocated according to these goals. Leadership decisions are centered around these goals.		
0	1	2	3	4	5
If we talk about projects long enough, they are viewed as accomplishments. We haven't implemented any business initiatives that stay for longer than a few months - then another initiative replaces it. Flavor of the month is the norm.			We successfully implement new business initiatives and projects on-time, within budget, and the initiative becomes part of our normal business practices.		